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Mission Operations and Command As smarrice (MO&CA), at the Jet Propulsion La thoratory (JPL), provides a system level function to Hight Projects in an effort to improve the operational reliability during Mission Operations. The MO&CA teams at JPL occupy a unique position, whereby 1111? 112 011 to both the Project Management and the Systems Assurance Division of the Office of Engineering and Review. This allows MO&CA to not only function as at a integral part of the Hight Teath, but also as an objective interface between the individual Hight Teams and Project Management. This system level view allows MO&CA to cross operational boundaries to enhance communication and facilitate problem solving within the Project.

Pre-launch, MO&C 'A utilizes "lessons learned" to provide early detection and correction of process and procedural deficiencies, focusing on the elimination of rework and reduction of overall development cost. During Mission Operations, MO&CA's primary effort focuses directly 11 reducing the probability of radiating incorrect commands to the spacecraft. In order to reduce the risk of inflight procedural and command related errors, MO&CA concentrates on techniques for continuous process improvement.

The MO&CA effort at JPL draws on a direct transfer or knowledge and lessons learned to contain risk and prevent errors, rather than 11'-v, (tik them. This direct transfer of knowledge has proven invaluable to the TOPEX/POSEDON Project, where the MO&CA Tear in has evolved into an objective, yet integral part of the Flight Team. The TOPEX/POSEDON Mission is inherently different from other "flagship" Projects at JPL, as it has no ched directly into a high activity, "encounter" phase of operations, rather than an extended cruise phase. MO&CA had to be tailored to meet the high activity needs of TOPEX/POSEDON, while providing flexibility and containing risk associated with the high amount of realtime command activity.

The TOPEX MO&CA effort was established approximately nine n norths prior to launch, to develop the realtime comm and process and provide a system level approach to uplink activity. A s an extensive amount of commanding would be done in realtime, MO&CA established a Realtime Command Library which identified and validated command files for "on-the-shelf" use, "nost important of which were a complete set of contingency commands. By establishing a group of "on-the-shelf" commands, TOPEX/POS EDON was able to respond quickly 10 early operational anomalies.

MO&CA has built quality into Mission Operations at JPL, enhancing the Flight Team's ability to operate more efficiently and effectively in the dynamic space flight operations environment. This paper describes how MO&CA was tailored to meet the concurrent engineering needs of TOPEX/POSEIDON and how the project has benefited from continuous process improvement.

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